

# ANNUAL REPORT

2023-2024

Triveni Samaj Vikas Kendra





# **ABOUT US**

Triveni Samaj Vikas Kendra began its journey in 2006, focusing on the Transgender/Hijra population in Malad, Malwani area of Mumbai. The organization flourished under the Aastha Project, funded by the Bill & Melinda Gates Foundation (BMGF), with support from the Society for Service to Voluntary Agencies (SOSVA) and Family Health International. After the successful transition of the Aastha Project, Triveni continued to provide services to the community, supported by key stakeholders like MSACS and MDACS.

The organisation is also associated with INFOSEM, Aastha Pariwar, and several local organizations, working to uplift the TG and Hijra communities in the Malwani area. After the successful transition of the Aastha project, MDACS awarded Triveni with TG and Hijra TI in the same region in 2010.



Over the past 10 years of work, Triveni observed that there is a significantly low number of reported crises within the community. This underreporting is largely due to a lack of knowledge and awareness about human rights. To address these issues, the project aims to raise awareness among media professionals about the transgender community and the challenges they face in securing social and economic recognition within the broader society.



# **OUR TEAM**

Triveni Samaj Vikas Kendra is currently led by Chandni Shaikh, as the organization's Project Director. A Project Manager oversee operations, supported by M&E, counselling and medical team. Outreach Workers (ORW), who are from the community itself, form the frontline, engaging with the community.





# VISION

To support change in the lives of socially and economically marginalized transgender communities by building active partnerships with them in a spirit of transparency and sensitivity, pursuing an ideal of overall sustainable development of society.

# MISSION

- Improving the socio-economic status of Transgender community with sustainable, long-term support
- Addressing issues of harassment, exploitation, and violence
- Providing counselling and daycare services for people in need and in difficult circumstances
- Providing care and support to people affected and infected with HIV/AIDS





# OUR VALUES



### **TRANSPARENCY**

Upholding honesty, integrity, and accountability in all our interactions



### COLLABORATION

Partnering with the community to achieve sustainable change



### **SENSITIVITY**

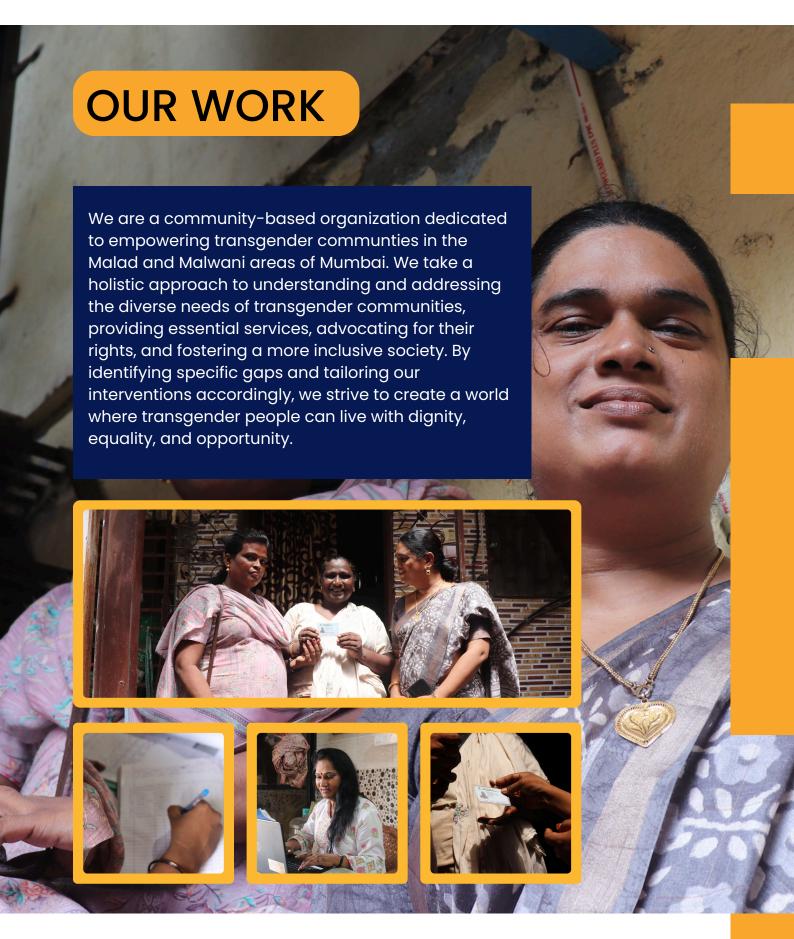
Understanding and respecting the unique needs of the community



### **EMPOWERMENT**

Providing tools and knowledge for selfsufficiency











### VIHAAN



In the Borivali area, Project Vihaan is dedicated to reconnecting and supporting 300 people living with HIV (PLHIV) who have lost contact with their treatment. Through targeted outreach and personalized follow-ups, the project aims to ensure that individuals resume antiretroviral therapy (ART) and continue their journey toward better health. Our approach involves re-establishing contact through community networks, offering support for overcoming barriers to care and linking individuals back to their treatment centres. By addressing treatment gaps, Project Vihaan is committed to restoring access to vital healthcare for these PLHIVs, fostering improved health outcomes and continuity of care in the region.

### **Project MDACS**



Supported by the Maharashtra State AIDS Control Society (MSACS), this project operates in Dahisar and Malad, focusing on empowering female sex workers (FSW), transgender (TG) individuals, and migrant communities. The initiative seeks to provide these vulnerable populations with access to essential health services, education, and resources through targeted interventions. The project aims to foster a supportive environment where individuals can overcome societal barriers, improve their health outcomes, and enhance their quality of life. By prioritizing empowerment and community-driven solutions, the initiative plays a key role in promoting dignity and wellbeing for these marginalized groups.





### **Project MSACS**



This project, in partnership with the Maharashtra State AIDS Control Society (MSACS), operates in Kalwa, Thane, and is focused on supporting 400 beneficiaries. The initiative provides vital services such as healthcare access, counseling, and support, ensuring that beneficiaries receive the necessary resources to improve their health and well-being. Through targeted interventions, the project addresses the unique needs of vulnerable populations, aiming to strengthen community resilience and promote long-term, sustainable care for those in need.





## **SUCCESS STORIES**



Maheswari Reddy Yearri, a transgender woman, initially had no documents except for her Aadhaar card, which incorrectly listed her gender as male. With support, she was able to update her Aadhaar, apply for a PAN card, and open a bank account. Previously, she had to entrust her money to a local 'Pan-Bidi' seller, but now she manages her income, savings, and funds through her own bank account. Today, Maheswari has become a Community Facilitator, dedicating herself to serving others in her community by helping them obtain their IDs and certificates



Geeta (name changed), a transgender woman living with HIV, feared discrimination from her community. To help, the Triveni Samaj Vikas Kendra team discreetly relabeled her ART medication as hormone tablets. They arranged delivery to a local pan shop in Indore, where Geeta safely receives her package.

Now, Geeta takes her medication regularly, free from fear and stigma.



A transgender woman, who was registered at our CSC, had long desired to undergo Sex Reassignment Surgery (SRS) for feminization (Nirvan). She had previously worked as a sex worker, but in order to save enough money for the surgery, she left sex work and started doing odd jobs (Basti). However, her income drastically decreased, and she found herself struggling financially. Living alone, without support, she also had to manage the added burden of being HIV-positive, along with rent and other expenses.



# **THANK YOU**

Join us in empowering marginalized transgender communities through sustainable, long-term support. Together, we can create lasting change and build a more inclusive society.

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